



Office of the City Manager

Michael Cleghorn

212 SW 9th Street

Lawton, Oklahoma 73501

(580) 581-3279 Fax (580) 581-3536

Team Lawton,

To think it's already been six months since my last letter. There is much to talk about and for which to be excited, so let's get started.

Your dedication to this great city and its citizens continues to play a significant role in our efforts to provide the best possible service to our citizens. Your willingness to accept change and embrace new possibilities is unparalleled to any organization for which I have served. I am so excited to be working with such a great group of people who take pride in providing dedicated service every day to every one of our citizens. We are making progress and have much to be proud of.

I want to thank our IT department and GIS division for creating a transparent information system like the iHelp Lawton portal and our newest addition, the Citizens CIP portal. These systems allow our citizens to submit work orders and track where we are on CIP projects. As we continue to move forward with the digital transformation process, our goal is to both increase accountability and transparency in everything we do.

The digital transformation has begun with the purchase of ERP software from Tyler that will allow us to manage our finances and many other city services more accurately. We will install Routeware in our refuse trucks so we can provide a way to measure our service levels through GPS tracking and service verification, and our Police Department received the first 23 in-car cameras and body cams. Also, we will automate our Agenda process so that we can provide more accurate and timely information to our citizens through an interactive process that will allow video tracking coupled to our agenda list of items. I am excited to see what we can do next!

The City Council has set the table through the initiatives mentioned above and is making great strides to retain our industrial partners and provide incentives to attract new industrial development. We are a community worth investing in, and it shows by the community and Council coming together to present a unified commitment to industrial development through a possible Tax Increment Financing District, as well as Council proposing a bold new vision of transforming our community through the extension of the 2015 and 2016 CIPs into a redefined single 2019 CIP that will carry our ability to effectuate change in this community for years to come. We have much to look forward to as we forge a new Vision for the city!

None of this is possible if not for the efforts of the best asset we have, our employees. You continue to impress me every day with your ingenuity, dedication, and hard work. The culture is changing, I see it every day in your faces. I will continue to do my best to work on your behalf to help make Lawton the best place to work, live, and play in Southwest Oklahoma!

V/R,

Michael Cleghorn
City Manager