



Utility Services Division

212 SW 9th Street
Lawton, OK 73501
(580) 581-3308 (580) 581-3316 fax
www.lawtonok.gov

ATTN: ACTION REQUIRED

Dear Valued Customer/ Lawton Citizen,

The State of Emergency Proclamation for the City of Lawton has expired effective May 20, 2020. With the expiration of this order, the Utility Services Division will resume disconnecting water services for non-payment on June 8, 2020, and our records indicate that you have a past due bill(s).

In light of the economic impacts of COVID-19, the City of Lawton is offering a number of options and special arrangements in order to help you maintain your utility services.

1. If you are able to pay the full amount of the bill by the current due date, and wish to take advantage of the City's "full payment incentive", you can call us at 580-581-3308, or visit our office at 212 SW 9th Street and request the City waive any late fees assessed for the months of April and May.
2. If you are not able to pay the full amount of the bill by the current due date, you will need to visit our office at 212 SW 9th Street, to set up a plan to pay the past due amount over a longer period of time while still keeping up with your monthly charges. It is recommended that you call us at 580-581-3308, prior to visiting for more specific account and payment information.
3. Individuals and families in need of further assistance with past due utilities may call the Support Hot Line at 580-595-0063, or complete application at Lawton Housing Authority, 609 SW F Avenue. Applicants meeting the program qualifications are eligible to have full payment of their utility bill made directly to the City of Lawton. The attached document includes the qualification requirements.

If you have any questions about any of these options, please call us at 580-581-3308. The City of Lawton sincerely hopes that you act quickly to take advantage of one of these three options to help ensure your delinquent account is resolved prior to any service disconnection.

Sincerely,

Mardi Repasy
Utility Services Manager
City of Lawton